



## Knox Chapman Utility District

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Dear Resident,

As your water utility, our priority is providing safe, reliable water to the community. Your home was built before 1988 and may have galvanized pipes (service line) from the meter into your home. Galvanized piping has a potential for lead. While KNOX-CHAPMAN UTILITY DISTRICT takes steps to minimize the potential for lead dissolving into water, residents served by these galvanized service lines are at higher risk of lead exposure than households without galvanized pipes. Although KNOX-CHAPMAN UTILITY DISTRICT does NOT and never has had lead service lines in our system, we have had galvanized in the past.

KNOX-CHAPMAN UTILITY DISTRICT monitors and adjusts the water to prevent corrosion that may result in lead at the tap. Per federal and state regulations KNOX-CHAPMAN samples on a regular basis for lead. However, because it is difficult to be certain if lead or galvanized plumbing are at each property, we encourage customers in homes built before July 1988—especially those with children in the household—to determine if the service line from the meter into the home is galvanized and/or lead piping.

The best way to eliminate risks from lead in water is to replace galvanized service lines and any lead materials that come into contact with your drinking water. However, there are also immediate steps you can take to protect your household. One of the best methods is to open your cold-water faucet and allow it to run for 30 to 45 seconds before use, especially when first used in the morning.

Knox Chapman, along with all utility districts in the state of Tennessee, is working with the Tennessee Department of Environment and Conservation and the Environmental Protection Agency to assess the risk in our area. If you know that the plumbing in your home has been updated, please report this to our office by emailing [customerassist@knoxchapman.org](mailto:customerassist@knoxchapman.org) and letting us know, you may also call our office at (865)577-4497 and we will update our records.

Please review the information following this letter from the Tennessee Department of Environment and Conservation.

Together, let's get the lead out!

Respectfully,

Knox Chapman Utility District